# **Group Vision Care Plan**



# EVIDENCE OF COVERAGE & DISCLOSURE FORM

Provided by: VISION SERVICE PLAN

3333 Quality Drive, Rancho Cordova, CA 95670 (916) 851-5000 (800) 877-7195

THIS EVIDENCE OF COVERAGE AND DISCLOSURE FORM DISCLOSES THE TERMS AND CONDITIONS OF COVERAGE. PLEASE READ THE FORM COMPLETELY AND CAREFULLY. INDIVIDUALS WITH SPECIAL HEALTHCARE NEEDS SHOULD CAREFULLY READ THOSE SECTIONS THAT APPLY TO THEM. ALL APPLICANTS HAVE A RIGHT TO REVIEW THE EVIDENCE OF COVERAGE AND DISCLOSURE FORM PRIOR TO ENROLLMENT.

To be filled in by employer in the event this document is used to develop a Summary Plan Description:

NAME OF EMPLOYER: NAME OF PLAN: PRINCIPAL ADDRESS:

EMPLOYER I.D.#:

PLAN #:

PLAN ADMINISTRATOR: ADDRESS:

PHONE NUMBER:

REGISTERED AGENT FOR SERVICE OF LEGAL PROCESS, IF DIFFERENT FROM PLAN ADMINISTRATOR:

ADDRESS:

THIS EVIDENCE OF COVERAGE AND DISCLOSURE FORM CONSTITUTES ONLY A SUMMARY OF THE TERMS AND CONDITIONS OF COVERAGE. THE PLAN CONTRACT ITSELF SHOULD BE CONSULTED TO DETERMINE GOVERNING TERMS AND CONDITIONS OF COVERAGE.

#### DEFINITIONS:

- ADDITIONAL BENEFIT The document attached to this Evidence of Coverage, when purchased by Group, which lists selected vision care services and vision care materials that a Covered Person is entitled to receive by virtue of the Plan.
- ANISOMETROPIA A condition of unequal refractive state for the two eyes, one eye requiring a different lens correction than the other.
- BENEFIT AUTHORIZATION Authorization issued by VSP identifying the individual named as a Covered Person of VSP, and identifying those Plan Benefits to which a Covered Person is entitled.
- COPAYMENTS Any amounts required to be paid by or on behalf of a Covered Person for Plan Benefits which are not fully covered.
- COVERED PERSON An Enrollee or Eligible Dependent who meets VSP's eligibility criteria and on whose behalf Premiums have been paid to VSP, and who is covered under this plan.
- ELIGIBLE DEPENDENT Any legal dependent of an Enrollee of Group who meets the criteria for eligibility established by Group and approved by VSP under section VI. ELIGIBILITY FOR COVERAGE of the Group Plan document maintained by your Group Administrator under which such Enrollee is covered.
- EMERGENCY CONDITION A condition, with sudden onset and acute symptoms, that requires the Covered Person to obtain immediate medical care, or an unforeseen occurrence requiring immediate, non-medical action.
- ENROLLEE An employee or member of Group who meets the criteria for eligibility specified under section VI. ELIGIBILITY FOR COVERAGE of the Group Plan document maintained by your Group Administrator.
- EXPERIMENTAL NATURE Procedure or lens that is not used universally or accepted by the vision care profession, as determined by VSP.
- GROUP An employer or other entity which contracts with VSP for coverage under this plan in order to provide vision care coverage to its Enrollees and their Eligible Dependents.

KERATOCONUS A development or dystrophic deformity of the cornea in which it becomes coneshaped due to a thinning and stretching of the tissue in its central area.

- MEMBER DOCTOR An optometrist or ophthalmologist licensed and otherwise qualified to practice vision care and/or provide vision care materials who has contracted with VSP to provide vision care services and/or vision care materials on behalf of Covered Persons of VSP.
- NON-MEMBER PROVIDER Any optometrist, optician, ophthalmologist, or other licensed and qualified vision care provider who has not contracted with VSP to provide vision care services and/or vision care materials to Covered Persons of VSP.
- PLAN BENEFITS The vision care services and vision care materials which a Covered Person is entitled to receive by virtue of coverage under this plan, as defined on the enclosed insert or in the Schedule of Benefits attached as Exhibit A to the Group Plan document maintained by your Group Administrator.
- PREMIUMS The payments made to VSP by or on behalf of a Covered Person to entitle him/her to Plan Benefits, as stated in the Schedule of Premiums attached as Exhibit B to the Group Plan document maintained by your Group Administrator.
- RENEWAL DATE The date on which this plan shall renew or terminate if proper notice is given.
- SCHEDULE OF BENEFITS The document, attached as Exhibit A to the Group Plan document maintained by your Group Administrator, which lists the vision care services and vision care materials which a Covered Person is entitled to receive by virtue of this plan.
- SCHEDULE OF PREMIUMS The document, attached as Exhibit B to the Group Plan document maintained by your Group Administrator, which states the payments to be made to VSP by or on behalf of a Covered Person to entitle him/her to Plan Benefits.

#### ELIGIBILITY FOR COVERAGE

Enrollees: You are eligible to participate in this Plan if you are:

- 1. in active full-time or benefits-eligible part-time employment for the employer, and
- 2. are regularly scheduled to work at least forty-eight (48) hours of service per pay period.

You will be deemed in "active employment" on each day you are actually performing services for the employer and on each day of a regular paid vacation or on a regular non- working day, provided you were actively at work on the last preceding regular working day. For positions requiring Continuing Education Leave, a maximum forty-eight (48) hours in a fiscal year, will count towards hours worked. You will also be deemed in "active employment" on any day you are absent from work during an approved FMLA leave or solely due to a health factor. An exception applies only on your first scheduled day of work. If you do not report for employment on your first scheduled workday, you will not be considered as having commenced active employment.

Eligible Dependents: If dependent coverage is provided, the persons eligible for coverage as dependents shall include:

- 1. A legally married spouse, unless legally separated from you. "Legally married" means an eligible employee's legal spouse, whether samesex or opposite-sex, in a marriage entered into under the laws of a U.S. or foreign jurisdiction having the authority to sanction marriages, but will not include a common law spouse.
- 2. A registered domestic partner. A registered domestic partnership means a relationship validly established under California Family Code Section 297-297.5. A registered domestic partner means an individual, who has filed, along with the employee, a Declaration of Domestic Partnership with the Secretary of State of California, or a similar declaration issued by another state, and at the time of enrollment in the Plan meets all the following requirements: (1) both persons have a common residence; (2) neither person is married to someone else or is a member of another domestic partnership with someone else that has not been terminated, dissolved or adjudicated a nullity; (3) the two persons are not related by blood in a way that would prevent them from being married to each other in the state of California; (4) both persons are at least 18 years of age; and (5) one or both of the persons are 62 years of age or older and are entitled to Medicare or Social Security.
- 3. A child from birth to age twenty-six (26).

The term child includes:

- a. your natural child or a natural child of your covered domestic partner;
- b. a stepchild by legal marriage;
- c. a child who is adopted or has been placed with you for adoption by a court of competent jurisdiction;
- d. a child for whom legal guardianship has been awarded;
- e. a child who is the subject of a Qualified Medical Child Support Order (QMCSO) dated on or after August 10, 1993. To be "qualified," a state court medical child support order must specify: the name and last known mailing address of the plan participant and each alternate recipient covered by the order, a reasonable description of the type of coverage or benefit to be provided to the alternate recipient, the period to which the medical child support order applies, and each plan to which the order applies; and
- f. An unmarried child who is incapable of self-sustaining employment by reason of mental or physical disability and is primarily dependent on you for maintenance and support may be added to the Plan during the open enrollment period, a special enrollment period, or continue to be covered under this Plan regardless of age, so long as the disability persists, active coverage was maintained prior to the dependent's twenty-sixth (26th) birthday (and continuously since the dependent's twenty-sixth (26th) birthday in order to elect new coverage), and the disability began before the child reached age twenty-six (26).

In order to continue coverage, you must furnish written proof of the disability within thirty-one (31) days of the child's twenty-sixth (26th) birthday. In order to elect new coverage for a disabled dependent during the open enrollment period or a special election period, you must furnish written proof that the disability occurred before the dependent's twenty-sixth (26th) birthday and also provide written proof of continuous credible medical coverage since the dependent's twenty-sixth (26th) birthday. The plan administrator may require you to furnish periodic proof of the child's continued disability but not more often than annually. If such proof is not satisfactory to the plan administrator, coverage for the child will end immediately.

You may not participate in this Plan as an employee and as a dependent. In addition, a person may not participate in this Plan as a dependent of more than one (1) employee.

No one who is on active duty with the armed forces will be eligible for coverage under this Plan.

#### ANNUAL ENROLLMENT/DISENROLLMENT

Except for new Enrollees joining this plan, Enrollees and Eligible Dependents shall have the right to become covered or cancel coverage once each year during the thirty (30) day period beginning sixty (60) days prior to the anniversary of the effective date of this plan (or as may otherwise be allowed by mutual agreement between the Group and VSP). Any such coverage or cancellation of coverage may be accomplished only by Group giving VSP written notice thereof on behalf of the Enrollee or Eligible Dependent before the end of the prescribed thirty (30) day period and will take effect on the anniversary date following receipt of such notice.

#### PREMIUMS

Your Group is responsible for payments to VSP of the periodic charges for your coverage. You will be notified of your share of the charges, if any, by your Group. The entire cost of the program is paid to VSP by your Group.

#### PROCEDURES FOR USING THIS PLAN

# PLEASE READ THE FOLLOWING INFORMATION SO YOU WILL KNOW FROM WHOM OR WHAT GROUP OF PROVIDERS HEALTH CARE MAY BE OBTAINED.

- 1. When you desire to obtain Plan Benefits from a Member Doctor, you should contact a Member Doctor or VSP. A list of names, addresses, and phone numbers of Member Doctors in your geographic location can be obtained from your Group, Plan Administrator, or VSP. If this list does not cover the geographic area in which you desire to seek services, you may call or write the VSP office nearest you to obtain one which does.
- 2. If you are eligible for Plan Benefits, VSP will provide Benefit Authorization directly to the Member Doctor. If you contact a Member Doctor directly, you must identify yourself as a VSP member so the doctor knows to obtain Benefit Authorization from VSP.
- 3. When such Benefit Authorization is provided by VSP and services are performed prior to the expiration date of the Benefit Authorization, this will constitute a claim against this plan in spite of your termination of coverage or the termination of this plan. Should you receive services from a Member Doctor without such Benefit Authorization or obtain services from a provider who is not a Member Doctor, you are responsible for payment in full to the provider.
- 4. You pay only the Copayment (if any) to the Member Doctor for the services covered by this plan. VSP will pay the Member Doctor directly according to their agreement with the doctor. VSP reimburses its Member Doctors on a fee-for-service basis. There are no incentives or financial bonuses paid to Member Doctors for services covered under this plan.

Note: If you are eligible for and obtain Plan Benefits from a Non-Member Provider, you should pay the provider his full fee. You will be reimbursed by VSP in accordance with the Non-Member Provider reimbursement schedule shown on the enclosed insert, less any applicable Copayments.

5. In emergency conditions, when immediate vision care of a medical nature such as for bodily trauma or disease is necessary, Covered Person can obtain covered services by contacting a Member Doctor (or Out-of-Network Provider if the attached Schedule of Benefits indicates Covered Person's Plan includes such coverage). No prior approval from VSP is required for Covered Person to obtain vision care for Emergency Conditions of a medical nature. However, services for medical conditions, including emergencies, are covered by VSP only under the Essential Medical Eye Care. If coverage for one of these plans is not indicated on the attached Schedule of Benefits or Addendum, Covered Person is not covered by VSP for medical services and should contact a physician under Covered Person's medical insurance plan for care. For emergency conditions of a non-medical nature, such as lost, broken or stolen glasses, the Covered Person should contact VSP's Customer Service Department for assistance.

Emergency vision care is subject to the same benefit frequencies, plan allowances, Copayments and exclusions stated herein. Reimbursement to Member Doctors will be made in accordance with their agreement with VSP.

6. In the event of termination of a Member **Doctor's membership in VSP, VSP will remain liable to the Member Doctor for services rendered to you** at the time of termination and permit Member Doctor to continue to provide you with Plan Benefits until the services are completed or until VSP makes reasonable and appropriate arrangements for the provision of such services by another authorized doctor.

#### BENEFIT AUTHORIZATION PROCESS

VSP authorizes Plan Benefits according to the latest eligibility information furnished to VSP by Covered Person's Group and the level of coverage (i.e. service frequencies, covered materials, reimbursement amounts, limitations, and exclusions) purchased for Covered Person by Group under this Plan. When Covered Person requests services under this Plan, Covered Person's prior utilization of Plan Benefits will be reviewed by VSP to **determine if Covered Person is eligible for new services based upon Covered Person's Plan's level of** coverage. Please refer to the attached Schedule of Benefits for a summary of the level of coverage provided to Covered Person by Group.

#### BENEFITS AND COVERAGES

Through its Member Doctors, VSP provides Plan Benefits to Covered Persons, subject to the limitations, exclusions, and Copayment(s) described herein. When you wish to obtain Plan Benefits from a Member Doctor, you should contact the Member Doctor of your choice, identify yourself as a VSP member, and schedule an appointment. If you are eligible for Plan Benefits, VSP will provide Benefit Authorization for you directly to the Member Doctor prior to your appointment.

IMPORTANT: The benefits described below are typical services and materials available under most VSP plans. However, the actual Plan Benefits provided to you by your Group may be different. Refer to the attached Schedule of Benefits and/or Disclosure to determine your specific Plan Benefits.

- 1. Eye Examination: A complete initial vision analysis which includes an appropriate examination of visual functions, including the prescription of corrective eyewear where indicated. Each Covered Person is entitled to a Eye Examination as indicated on the enclosed insert.
- 2. Lenses: The Member Doctor will order the proper lenses necessary for your visual welfare. The doctor shall verify the accuracy of the finished lenses. Each Covered Person is entitled to new lenses as indicated on the enclosed insert.
- 3. Frames: The Member Doctor will assist in the selection of frames, properly fit and adjust the frames, and provide subsequent adjustments to frames to maintain comfort and efficiency. Each Covered Person is entitled to new frames as indicated on the enclosed insert.
- 4. Contact lenses: Unless otherwise indicated on the enclosed insert, contact lenses are available under this Plan in lieu of all other lens and frame benefits described herein.

When you obtain Necessary contact lenses from a Member Doctor, professional fees and materials will be covered as indicated on the enclosed insert.

When Elective contact lenses are obtained from a Member Doctor, VSP will provide an allowance toward the cost of professional fees and materials. A 15% discount shall also be applied to the Member Doctor's usual and customary professional fees for contact lens evaluation and fitting. Contact lens materials are provided at the Member Doctor's usual and customary charges.

- 5. If you elect to receive vision care services from one of the Member Doctors, Plan Benefits are provided subject only to your payment of any applicable Copayment. If your Plan includes Non-Member Provider coverage and you choose to obtain Plan Benefits from a Non-Member Provider, you should pay the Non-Member Provider his full fee. VSP will reimburse you in accordance with the reimbursement schedule shown on the enclosed insert, less any applicable Copayment. THERE IS NO ASSURANCE THAT THE SCHEDULE WILL BE SUFFICIENT TO PAY FOR THE EXAMINATION OR THE MATERIALS. Availability of services under the Non-Member Provider reimbursement schedule is subject to the same time limits and Copayments as those described for Member Doctor services. Services obtained from a Non-Member Provider are in lieu of obtaining services from a Member Doctor and count toward plan benefit frequencies.
- 6. Low Vision Services and Materials (applicable only if included in your Plan Benefits outlined on the enclosed insert): The Low Vision Benefit provides special aid for people who have acuity or visual field loss that cannot be corrected with regular lenses. If a Covered Person falls within this category, he or she will be entitled to professional services as well as ophthalmic materials including but not limited to supplemental testing, evaluations, visual training, low vision prescription services, plus optical and non-optical aids, subject to the frequency and benefit limitations as outlined on the enclosed insert. Consult your Member Doctor for details.

#### COPAYMENT

The benefits described herein are available to you subject only to your payment of any applicable Copayment(s) as described in this booklet and on the enclosed insert. ANY ADDITIONAL CARE, SERVICE AND/OR MATERIALS NOT COVERED BY THIS PLAN MAY BE ARRANGED BETWEEN YOU AND THE DOCTOR.

Some brands of spectacle frames may be unavailable for purchase as Plan Benefits, or may be subject to additional limitations. Covered **Persons may obtain details regarding frame brand availability from their VSP Member Doctor or by calling VSP's Customer Care** Division at (800) 877-7195.

This Plan is designed to cover *visual* needs rather than *cosmetic* materials. If you select any of the following extras, this Plan will pay the basic cost of the allowed lenses or frames, and you will be responsible for the additional costs for the options, unless the extra is defined as a Plan Benefit in the enclosed Schedule of Benefits insert.

- Optional cosmetic processes.
- Anti-reflective coating.
- Color coating.
- Mirror coating
- Scratch coating.
- Blended lenses.
- Cosmetic lenses.
- Laminated lenses.
- Oversize lenses.
- Polycarbonate lenses.
- Photochromic lenses, tinted lenses except Pink #1 and Pink #2.
- Progressive multifocal lenses.
- UV (ultraviolet) protected lenses.
- Certain limitations on low vision care.

#### NOT COVERED

There is no benefit under this plan for professional services or materials connected with:

- Orthoptics or vision training and any associated supplemental testing; plano lenses (less than ±.50 diopter power); or two pair of glasses in lieu of bifocals.
- Replacement of lenses and frames furnished under this plan which are lost or broken except at the normal intervals when services are otherwise available.
- Medical or surgical treatment of the eyes.
- Corrective vision treatment of an Experimental Nature.
- Costs for services and/or materials above Plan Benefit allowances indicated on the enclosed insert.
- Services/materials not indicated as covered Plan Benefits on the enclosed insert.

#### LIABILITY IN EVENT OF NON-PAYMENT

In the event VSP fails to pay the provider, you shall not be liable for any sums owed by VSP other than those not covered by the policy.

#### Timely Access to Care

Covered Persons have the right to receive care and services in a timely manner.

Appointment Type	Timeframe
Routine Eye Exam	Within 15 business days
Non-Urgent Medical	Within 10 business days
Urgent Care	If call is received during office hours, and the doctor determines the need of the member to be urgent, member should be seen within 24 hours
Telephone Screening	Evaluated to determine the severity of the condition and disposition of the patient

#### Language Interpreter Services

Covered Persons have the right to receive language interpreter services. When scheduling an appointment, they can tell the provider's office that they need an interpreter at the time of their visit.

#### COMPLAINTS AND GRIEVANCES

If Covered Person ever has a question or problem, Covered Person's first step is to call VSP's Customer Service Department. The Customer Service Department will make every effort to answer Covered Person's question and/or resolve the matter informally. If a matter is not initially resolved to the satisfaction of a Covered Person, the Covered Person may communicate a complaint or grievance to VSP orally or in writing by using the complaint form that may be obtained upon request from the Customer Service Department. Complaints and grievances include disagreements regarding access to care, or the quality of care, treatment or service. Covered Persons also have the right to submit written comments or supporting documentation concerning a complaint or grievance to assist in VSP's review. VSP will resolve the complaint or grievance within thirty (30) days after receipt.

#### Claim Payments and Denials

A. Initial Determination: VSP will pay or deny claims within thirty (30) calendar days of the receipt of the claim from the Covered Person or Covered Person's authorized representative. In the event that a claim cannot be resolved within the time indicated VSP may, if necessary, extend the time for decision by no more than fifteen (15) calendar days.

B. Request for Appeals: If a Covered Person's claim for benefits is denied by VSP in whole or in part, VSP will notify the Covered Person in writing of the reason or reasons for the denial. Within one hundred eighty (180) days after receipt of such notice of denial of a claim, Covered Person may make a verbal or written request to VSP for a full review of such denial. The request should contain sufficient information to identify the Covered Person for whom a claim for benefits was denied, including the name of the VSP Enrollee, Member Identification Number of the VSP Enrollee, the Covered Person believes that the claim denial was in error. The Covered Person may also provide any pertinent documents to be reviewed. VSP will review the claim and give the Covered Person the opportunity to review pertinent documents, submit any statements, documents, or written arguments in support of the claim, and appear personally to present materials or arguments. Covered Person or Covered Person's authorized representative should submit all requests for appeals to:

VSP Member Appeals 3333 Quality Drive Rancho Cordova, CA 95670 (800) 877-7195

VSP's determination, including specific reasons for the decision, shall be provided and communicated to the Covered Person within thirty (30) calendar days after receipt of a request for appeal from the Covered Person or Covered Person's authorized representative.

If Covered Person disagrees with VSP's determination, he/she may request a second level appeal within sixty (60) calendar days from the date of the determination. VSP shall resolve any second level appeal within thirty (30) calendar days.

When Covered Person has completed all appeals mandated by the Employee Retirement Income Security Act of 1974 ("ERISA"), additional voluntary alternative dispute resolution options may be available, including mediation and arbitration. Covered Person should contact the U. S. Department of Labor or the State insurance regulatory agency for details. Additionally, under ERISA (Section 502(a)(1)(B)) [29 U.S.C. 1132(a)(1)(B)], Covered Person has the right to bring a civil (court) action when all available levels of reviews of denied claims, including the appeal process, have been completed, the claims were not approved in whole or in part, and Covered Person disagrees with the outcome.

#### ARBITRATION

Any dispute or question arising between VSP and Group or any Covered Person involving the application, interpretation, or performance under this plan shall be settled, if possible, by amicable and informal negotiations. This will allow such opportunity as may be appropriate under the circumstances for fact-finding and mediation. If any issue cannot be resolved in this fashion, it shall be submitted to arbitration. The procedure for arbitration hereunder shall be conducted pursuant to the Rules of the American Arbitration Association.

#### TERMINATION OF BENEFITS

Terms and cancellation conditions of this plan are shown on the enclosed insert. Plan Benefits will cease on the date of cancellation of this plan whether the cancellation is by Group or by VSP due to non-payment of Premium. If service is being rendered to you as of the termination date of this plan, such service shall be continued to completion, but in no event beyond six (6) months after the termination date of this plan.

#### INDIVIDUAL CONTINUATION OF BENEFITS

This program is available to groups of a minimum of ten (10) employees and is, therefore, not available on an individual basis. When a Group terminates its coverage, individual coverage is not available for Enrollees of the Group who may desire to retain their coverage.

### THE CONSOLIDATED OMNIBUS BUDGET RECONCILIATION ACT OF 1985 (COBRA)

The Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA) requires that, under certain circumstances, health plan benefits available to an eligible Enrollee and his or her Eligible Dependents be made available for purchase by said persons upon the occurrence of a COBRA-qualifying event. If, and only to the extent COBRA applies, VSP shall make the statutorily-required continuation coverage available for purchase in accordance with COBRA.

# VISION SERVICE PLAN 3333 Quality Drive Rancho Cordova, CA 95670

Group Name:	ENLOE MEDICAL CENTER				
Plan Number:	00407800				
Effective Date:	JANUARY 1, 2024				
Plan Term:	FORTY-EIGHT (48) N	IONTHS			
PLAN ADMINISTRA		VISION CARE PLAN DSURE FORM AND EVIDENCE OF COVERAGE Turner, Beth (Name) 1531 Esplanade (Address) Chico, CA 95926-3310			
MONTHLY PREMIUM:		(City, State, Zip) YOUR GROUP IS RESPONSIBLE FOR PAYMENT TO VISION SERVICE PLAN OF THE PERIODIC CHARGES FOR YOUR COVERAGE. YOU WILL BE NOTIFIED OF YOUR SHARE OF THE CHARGES, IF ANY, BY YOUR GROUP.			
ELIGIBILITY:		ENROLLEES & ELIGIBLE DEPENDENTS: DEPENDENT CHILDREN ARE COVERED TO THE END OF THE MONTH IN WHICH THEY TURN AGE 26. THE WAITING PERIOD IS THE SAME AS YOUR OTHER HEALTH BENEFITS.			
PLAN AND SCHEDU	ILE:	SIGNATURE PLAN - Basic			
		EXAMINATION:ONCE EVERY 12 MONTHS.LENSES:ONCE EVERY 24 MONTHS.FRAMES:ONCE EVERY 24 MONTHS.			
TERM, TERMINATIO	ON AND RENEWAL: RATION:	AFTER THE PLAN TERM, THIS PLAN WILL CONTINUE ON A MONTH TO MONTH BASIS OR UNTIL TERMINATED BY EITHER PARTY GIVING THE OTHER SIXTY (60) DAYS PRIOR WRITTEN NOTICE. VSP WILL PROVIDE ADMINISTRATIVE SERVICES OF THE FOLLOWING NATURE: CLAIM AND BILLING ADMINISTRATION. BENEFITS PROVIDED UNDER THIS PLAN ARE SELF-INSURED BY THE EMPLOYER.			
VSP'S ADDRESS IS	5:	VISION SERVICE PLAN 3333 QUALITY DRIVE RANCHO CORDOVA, CA 95670			

## SCHEDULE OF BENEFITS

#### GENERAL

This Schedule and any Additional Benefit Rider(s), when purchased by Group, attached hereto list the vision care services and vision care materials to which Covered Persons of VSP are entitled, subject to any Copayments and other conditions, limitations and/or exclusions stated herein. If Plan Benefits are available for Non-Member Provider services as indicated by the reimbursement provisions below, vision care services and vision care materials may be received from any licensed optometrist, ophthalmologist, or dispensing optician, whether Member Doctors or Non-Member Providers.

When Plan Benefits are received from Member Doctors, benefits appearing in the first column below are applicable subject to any Copayment(s) as stated below. When Plan Benefits are available and received from Non-Member Providers, you are reimbursed for such benefits according to the schedule in the second column below less any applicable Copayment.

PLAN BENEFITS	MEMBER DOCTOR BENEFIT	NON-MEMBER PROVIDER BENEFIT
VISION CARE SERVICES		
Vision Examination	Covered in Full*	Up to \$ 45.00*
VISION CARE MATERIALS		
Lenses Single Vision Bifocal Trifocal Lenticular Polycarbonate lenses are covered in full for dep	Covered in Full* Covered in Full* Covered in Full* Covered in Full* endent children up to the end of the mo	Up to \$ 45.00* Up to \$ 65.00* Up to \$ 85.00* Up to \$ 125.00* onth in which they turn age 26.
Frames	Covered up to Plan Allowance*	Up to \$ 47.00*
Frame allowance may be applied towards non-pr	rescription sunglasses for post PRK, L4	ASIK, or Custom LASIK patients.
Client charge shall be determined by the then ap	plicable wholesale/retail equivalent cor	iversion factor.
Necessary Professional Fees and Materials	Covered in Full*	Up to \$ 210.00*
Elective Professional Fees** and Materials	Up to \$ 120.00	Up to \$ 105.00

Necessary Contact Lenses are a Plan Benefit when specific benefit criteria are satisfied and when prescribed by Covered Person's Member Doctor or Non-Member Provider. Prior review and approval by VSP are not required for Covered Person to be eligible for Necessary Contact Lenses.

\*Subject to Copayment, if any.

\*\*15% discount applies to Member Doctor's usual and customary professional fees for contact lens evaluation and fitting.

#### <u>COPAYMENT</u>

There shall be a Copayment of \$10.00 for the examination payable by the Covered Person to the Member Doctor at the time services are rendered. If materials (lenses and frames) are provided, there shall be an additional \$10.00 Copayment payable at the time the materials are ordered. The copayment for materials shall apply to Elective Contact Lenses.

#### LOW VISION

Professional services for severe visual problems not corrected with regular lenses, including:

Supplemental Testing Covered in Full (includes evaluation, diagnosis and prescription of vision aids where indicated)		Up to \$125.00
Supplemental Aids	75% of cost	75% of cost

Maximum allowable for all Low Vision benefits of \$1000.00 every two (2) years.

THIS EVIDENCE OF COVERAGE CONSTITUTES ONLY A SUMMARY OF THE VISION PLAN. THE VISION PLAN DOCUMENT MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF COVERAGE.

# VISION SERVICE PLAN 3333 Quality Drive Rancho Cordova, CA 95670

Group Name:	ENLOE MEDICAL CENTER				
Plan Number:	00407800				
Effective Date:	JANUARY 1, 2024				
Plan Term:	FORTY-EIGHT (48) N	IONTHS	<u> </u>		
PLAN ADMINISTRA		VISION CARE PLAN OSURE FORM AND EVIDENCE O Turner, Beth (Name) 1531 Esplanade (Address) Chico, CA 95926-3310	F COVERAGE		
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ELIGIBILITY:		COVERED TO THE END OF THE MO	ENTS: DEPENDENT CHILDREN ARE ONTH IN WHICH THEY TURN AGE 26. AS YOUR OTHER HEALTH BENEFITS.		
PLAN AND SCHEDU	ILE:	SIGNATURE PLAN – Plus			
		LENSES: ONCE E	VERY 12 MONTHS. VERY 12 MONTHS. VERY 12 MONTHS.		
TERM, TERMINATIO	ON AND RENEWAL: RATION:	MONTH BASIS OR UNTIL TERMINA OTHER SIXTY (60) DAYS PRIOR WI VSP WILL PROVIDE ADMINISTRA NATURE: CLAIM AND BILLING AE	TIVE SERVICES OF THE FOLLOWING MINISTRATION. BENEFITS PROVIDED		
VSP'S ADDRESS IS	5:	UNDER THIS PLAN ARE SELF-INSU VISION SERVICE PLAN 3333 QUALITY DRIVE RANCHO CORDOVA, CA 95670	KEU BY THE EMPLOYER.		

# SCHEDULE OF BENEFITS

#### GENERAL

This Schedule and any Additional Benefit Rider(s), when purchased by Group, attached hereto list the vision care services and vision care materials to which Covered Persons of VSP are entitled, subject to any Copayments and other conditions, limitations and/or exclusions stated herein. If Plan Benefits are available for Non-Member Provider services as indicated by the reimbursement provisions below, vision care services and vision care materials may be received from any licensed optometrist, ophthalmologist, or dispensing optician, whether Member Doctors or Non-Member Providers.

When Plan Benefits are received from Member Doctors, benefits appearing in the first column below are applicable subject to any Copayment(s) as stated below. When Plan Benefits are available and received from Non-Member Providers, you are reimbursed for such benefits according to the schedule in the second column below less any applicable Copayment.

PLAN BENEFITS	MEMBER DOCTOR BENEFIT	NON-MEMBER PROVIDER BENEFIT
VISION CARE SERVICES		
Vision Examination	Covered in Full*	Up to \$ 45.00*
VISION CARE MATERIALS		
Lenses		
Single Vision Bifocal Trifocal Lenticular	Covered in Full* Covered in Full* Covered in Full* Covered in Full*	Up to \$ 45.00* Up to \$ 65.00* Up to \$ 85.00* Up to \$ 125.00*
Lenticulai		ομιο φ - 125.00
Standard Progressive Lenses covered in full		
Frames	Covered up to Plan Allowance*	Up to \$ 47.00*

Frame allowance may be applied towards non-prescription sunglasses or blue light filtering glasses, exhausting both frame and lens eligibility. Lab fabricated plano lenses are not covered.

Frame allowance may be applied towards non-prescription sunglasses for post PRK, LASIK, or Custom LASIK patients.

Client charge shall be determined by the then applicable wholesale/retail equivalent conversion factor.

Lens Options

Anti-reflective coating	Covered in full <sup>1</sup>	Not Covered
Polycarbonate lenses	Covered in full	Not Covered

1. After \$30.00 Copayment

#### CONTACT LENSES

Necessary Professional Fees and Materials	Covered in Full*	Up to \$	210.00*
Elective	Materials	Professional and Material	
	Up to \$ 175.00	Up to \$	105.00
	Elective Contact Lens fitting and evaluation** services are covered in full once every 12 months, after a maximum \$60.00 Copayment.		

Necessary Contact Lenses are a Plan Benefit when specific benefit criteria are satisfied and when prescribed by Covered Person's Member Doctor or Non-Member Provider. Prior review and approval by VSP are not required for Covered Person to be eligible for Necessary Contact Lenses.

\*Subject to Copayment, if any.

\*\*15% discount applies to Member Doctor's usual and customary professional fees for contact lens evaluation and fitting.

#### <u>COPAYMENT</u>

A Copayment amount of \$10.00 shall be payable by the Covered Person to the Member Doctor at the time of the examination.

#### LOW VISION

Professional services for severe visual problems not corrected with regular lenses, including:

Supplemental Testing (includes evaluation, diagnosis and	Covered in Full d prescription of vision aids where indicated)	Up to \$125.00
Supplemental Aids	75% of cost	75% of cost

Maximum allowable for all Low Vision benefits of \$1000.00 every two (2) years.

THIS EVIDENCE OF COVERAGE CONSTITUTES ONLY A SUMMARY OF THE VISION PLAN. THE VISION PLAN DOCUMENT MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF COVERAGE.

#### ADDITIONAL BENEFIT RIDER SUPPLEMENTAL ESSENTIAL MEDICAL EYE CARE

#### **GENERAL**

This Rider lists additional vision care benefits to which Covered Persons of VISION SERVICE PLAN ("VSP") are entitled, subject to any applicable Copayments and other conditions, limitations and/or exclusions stated herein. The Supplemental Essential Medical Eye Care benefit is designed for the detection, treatment, and management of ocular conditions and/or systemic conditions which produce ocular or visual symptoms. Under the benefit, eye care professionals provide treatment and services for urgent ocular emergencies as well as the management of chronic systemic diseases that manifest in the eyes. This Rider forms a part of the Policy and Evidence of Coverage to which it is attached.

#### **ELIGIBILITY**

The following are Covered Persons under this Plan, pursuant to eligibility criteria established by Client:

- Enrollee.
- Any eligible enrolled dependent (please refer to the "Eligibility For Coverage" section of this document.

Essential Medical Eye Care benefits are available to Covered Persons only after covered benefits under their group medical plan have been exhausted, or when Covered Person is not covered under a group medical plan.

Covered benefits include specific medical eye care procedure codes when appropriate for the optometric scope of licensure as well as the current laws, rules and regulations as determined by the State and Federal Government.

#### OBTAINING SUPPLEMENTAL ESSENTIAL MEDICAL EYE CARE SERVICES

#### COVERED PERSON HAS A GROUP MEDICAL PLAN

Supplemental Essential Medical Eye Care provides coverage for certain vision-related medical services as a supplement to Covered Person's group medical plan. Covered Persons should refer to the plan booklet, certificate of coverage or other benefits description for their group medical plan to determine available benefits and how to obtain medical plan benefits.

The eye care provider should first submit a claim to Covered Person's group medical plan when participating in the medical plan's network. Any amounts not paid by the primary medical plan may then be considered for payment by VSP. This process is referred to as Coordination of Benefits ("COB."). Please refer to the Coordination of Benefits section of Covered Person's Evidence of Coverage for additional information regarding COB.

#### COVERED PERSON DOES NOT HAVE A GROUP MEDICAL PLAN

When Covered Person does not have a group medical plan, or when a VSP Preferred Provider does not participate with Covered Person's group medical plan, the Supplemental Essential Medical Eye Care provides plan benefits as follows:

1. Covered Person contacts Member Doctor and makes an appointment.

2. Covered Person pays the applicable Copayment at the time Supplemental Essential Medical Eye Care services are rendered and amounts for any additional services not covered by the Plan.

#### PLAN BENEFITS MEMBER DOCTORS

#### COVERED SERVICES

Medical Eye Examinations: Covered in Full after a Copayment of \$20.00.

Urgent/Emergency Care\* and Special Ophthalmological Services\*\*: Covered in Full

\*Urgent/Emergency Care refers to VSP covered services for an emergency medical eye condition including, but not limited to eye infections, foreign body and abrasions, ocular injuries, and chemical exposure to the eye or eyelid.

\*\*Special Ophthalmological Services refer to eye care services that are problem-focused and involve medical decision-making. Special ophthalmological services go beyond general services and relate to the diagnosis, evaluation, treatment, and management of ocular conditions.

#### EXCLUSIONS AND LIMITATIONS OF BENEFITS

Supplemental Essential Medical Eye Care provides coverage for certain vision-related medical services as a supplement to Covered Person's group medical plan. A current list of the covered procedures will be made available to the Client upon request.

NOT COVERED

- 1. Eyeglasses or contact lenses.
- 2. General anesthesia surgical procedures.
- 3. Preoperative or postoperative surgical procedures.
- 4. Inpatient hospital services.
- 5. Services provided for refractive diagnoses that are part of the Covered Person's routine vision care coverage.
- 6. Prescription medication or supplies of any type.
- 7. Local, state and/or federal taxes, except where VSP is required by law to pay.
- 8. Services and/or materials not specifically included in this Rider as covered Plan Benefits.

#### VISION SERVICE PLAN

#### EVIDENCE OF COVERAGE & DISCLOSURE FORM

Please note the following revisions to your Evidence of Coverage and Disclosure Form. Keep this document with your Evidence of Coverage and Disclosure Form for a complete and accurate description of your benefits.

1. The following provision is added to the section titled DEPENDENT ELIGIBILITY:

<u>Domestic Partners</u>: The domestic partner of the same gender as Enrollee, or the opposite gender of Enrollee if one partner is over age 62, pursuant to the Group's eligibility rules which are applicable to the Group's general medical benefits. **The domestic partner's** dependent children are also covered provided they depend upon the Enrollee for support and maintenance.



#### CONTINUATION COVERAGE UNDER CAL-COBRA

If you are covered under a group policy providing coverage to 2 to 19 eligible employees, you may be eligible to purchase continued coverage under this group vision plan under California Health and Safety Code Section 1366.20 et seq. (Cal-COBRA).

You may qualify for Cal-COBRA continuation coverage if you lose coverage for one of the following reasons:

- a. The death of the covered employee.
- b. The termination of employment or reduction in hours of the covered employee's employment, except that termination for gross misconduct does not constitute a qualifying event.
- c. The divorce or legal separation of the covered employee from the covered employee's spouse.
- d. The loss of dependent status by a dependent enrolled in the group benefit plan.
- e. With respect to a covered dependent only, the covered employee's entitlement to benefits under Title XVIII of the United States Social Security Act (Medicare).

As a condition of receiving benefits, you must notify VSP within 60 days of the loss of coverage for one of the foregoing reasons. FAILURE TO NOTIFY VSP WITHIN THE REQUIRED 60 DAY PERIOD WILL DISQUALIFY YOU FROM RECEIVING CONTINUATION COVERAGE.

You must request the continuation in writing and deliver the written request to VSP by first class mail or other reliable means of delivery within the 60 day period following the later of (1) the date your coverage under the group benefit plan terminated or will terminate by reason of a qualifying reason, or (2) the date you were sent notice from the group benefit plan or VSP of eligibility to continue coverage under Cal-COBRA.

In order to continue receiving coverage under this plan, you are responsible for making all of the required premium payments in accordance with the terms and conditions of the plan contract. The first premium payment must be made to VSP by first-class mail, certified mail or other reliable means of delivery including personal delivery, express mail, or private courier within 45 days of the date you provided written notice to VSP of your election of continuation of benefits. The first premium payment must equal an amount sufficient to pay any required premiums and all premiums due. Failure to submit the correct premium amount within the 45 day period will disqualify you from receiving continuation coverage.

Notice: If the contract between VSP and the employer is terminated prior to the date your continuation coverage would terminate pursuant to the Cal-COBRA statute, you may elect continuation coverage **under the employer's subsequent group benefit plan**, if any, for the balance of the period you would have remained covered under this plan. However, continuation coverage shall terminate if you fail to comply with the requirements pertaining to enrollment in and payment of premiums to the new benefit plan within 30 days of receiving notice of termination of the prior group benefit plan.

All notices to VSP must be sent to:

VISION SERVICE PLAN Attn: COBRA Administration 3333 Quality Drive Rancho Cordova, CA 95670

#### VISION SERVICE PLAN - HEALTH BENEFITS AND COVERAGE MATRIX

TYPE OF Benefit Description Copayment Patient Out-of-Plan Maximum **Emergency Service** Out-Patient Hospitalization Ambulance Prescription Durable Vental Health Chemical Home Dependency SERVICE Pocket (Eligibility) Service Service Service Drug Coverage Medical Service Health (Not all Equipment Service Service services are listed) Call VSP or check Official Plan Documents for details. Complete vision Normally ranges Once every 12, 24 Yes. In emergency NONE NONE NONE NONE NONE NONE NONE NONE Eye None. Examination analysis which includes from \$0 - \$50 (Can Covered in full. or 36 months (as cases, when immediate an appropriate be group specific) determined by the vision care is necessary, examination of visual group) Covered Persons may obtain Plan Benefits by functions, including the prescription of contacting a Member Doctor or Non-Member corrective evewear where indicated. Provider. Emergency Vision care is subject to the same benefit frequencies, plan allowances, Copayments, and exclusions stated herein for Member Doctor and Non-Member Provider services. ncludes such Normally ranges Any cosmetic Once every 12, 24 Yes NONE NONE NONE NONE NONE VONE NONE NONE enses professional services as from \$0 - \$50 (Can options not covered or 36 months (as are necessary, which determined by the be group specific by the group shall include: and may be a group) prescribing and combined ordering proper lenses; copayment with verifying the accuracy frame) of the finished lenses; progress or follow-up work as necessary. Covered lenses include: Single vision. Bi-focal. Tri-focal and Lenticular NONE NONE NONE NONE NONE NONE Includes such Normally ranges Any amount Once every 12, 24 Yes NONE NONE rame professional services as from \$0 - \$50 (Can exceeding VSP's or 36 months (as determined by the are necessary, which be group specific frame allowance shall include: assisting and may be a (as determined by (quorp in the selection of combined the group) frames; proper fitting copayment with and adjustment of lenses) frames: subsequent adjustments to frames to maintain comfort and efficiency; progress or follow-up work as necessary

This matrix is intended to be used to help you compare coverage benefits and is a summary only, the evidence of coverage and plan contract should be consulted for a detailed description of coverage benefits and limitations.

| Contact<br>Lenses<br>(Elective)  | professional services as an<br>are necessary, which an<br>shall include: contact<br>lens evaluation, fitting, N                          | pplicable) would<br>pply here.<br>lormally ranges<br>om \$0 - \$50 (Can | exceeding VSP's<br>contact lens<br>allowance (as<br>determined by the<br>group). | Maximum<br>determined by lens<br>eligibility.<br>Can be once every<br>12, 24 or 36<br>months (as<br>determined by the<br>group) | Yes | NONE |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-----|------|------|------|------|------|------|------|------|
| Contact<br>Lenses<br>(Necessary) | required. m<br>ar<br>Includes such ar<br>professional services as ar<br>are necessary, which N<br>shall include: contact frr             | nd frame - if<br>pplicable) would                                       | Covered in full for<br>most lens types.                                          |                                                                                                                                 | Yes | NONE |
| Low Vision                       | Prior authorization ar<br>required. ar<br>Includes such (N<br>professional services as is<br>are necessary, which B<br>shall include: sr | pproved allowable<br>mount<br>vlaximum allowable                        | exceeding the maximum allowable                                                  | Every 2 years                                                                                                                   | No  | NONE |

CA Benefits&Cov.doc 7/99

# Summary of Benefits and Coverage SIGNATURE PLAN Buy Up

Prepared for:ENLOE MEDICAL CENTERGroup ID:00407800Effective Date:JANUARY 1, 2024

The Affordable Care Act requires that health insurance companies and group health plans provide consumers with a simple and consistent benefit and coverage information document, beginning September 23, 2012. This document is a Summary of Benefits and Coverage (SBC).

The grid below is being provided for your convenience and mirrors the sample SBC that the U.S. Department of Labor has published. All the information provided is relative to your plan and described in detail in the preceding Evidence of Coverage.

Common	Services You	Your cost i	f you use an	Limitations and
Medical	May Need	In-Network	In-Network Out-of-Network	
Event		Provider	Provider	
If you or your dependents (if applicable) need eyecare	Eye Exam	\$10.00 Copay	Reimbursed up to \$45.00	Exam covered in full every 12 months**
	Frames, Lenses or	Glasses: \$0.00	Frames reimbursed up	Frames covered
	Contacts	Copay (lenses	to \$ 47.00	every 12 months**
		and/or frames only);	SV Lenses reimbursed	Lenses covered
		Up to \$60.00 copay	up to \$ 45.00	every 12 months**
		for Contact Lens	Bi-Focal Lenses	
		Exam	reimbursed up to	
			\$ 65.00	
			Tri-Focal Lenses	
			reimbursed up to	
			\$ 85.00	
			Lenticular Lenses	
			reimbursed up to	
			\$125.00	
			ECL reimbursed up to	
			\$105.00	
	Fees			

\*\* Beginning with the first date of service.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact: 800-877-7195.

## Summary of Benefits and Coverage SIGNATURE PLAN Base

Prepared for:ENLOE MEDICAL CENTERGroup ID:00407800Effective Date:JANUARY 1, 2024

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	Frames, Lenses or	Glasses: \$10.00	Frames reimbursed up	Frames covered
	Contacts	Copay (lenses	to \$ 47.00	every 24 months**
		and/or frames only);	SV Lenses reimbursed	Lenses covered
			up to \$ 45.00	every 24 months**
			Bi-Focal Lenses	
			reimbursed up to	
			\$ 65.00	
			Tri-Focal Lenses	
			reimbursed up to	
			\$ 85.00	
			Lenticular Lenses	
			reimbursed up to	
			\$125.00	
			ECL reimbursed up to	
			\$105.00	
	Fees			

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